

Restaurant Policies

SEATING & RESERVATIONS

Given the limited availability of seating due to current Covid-19 social distancing restriction, The Daily Catch management is implementing the following reservation & seating policy for the 2020 season:

- Your entire group must be fully arrived and on-time to be seated at your assigned table for your assigned reservation block
- If you are more than 5 minutes late, your table may be assigned to another group
- If your table has been assigned to another group because you are either: 1) late; or 2) not fully arrived; then when your party is fully arrived you will be placed onto the waitlist to be sat at the next available table in the queue
- During periods of high demand Restaurant Management may require a deposit to process your reservation. This is as part of an effort to mitigate no-show reservations and any subsequent loss of business that may result for us
- After seating, reservation deposits which we have processed on your behalf will be made available as a credit on your bill
- Reservation deposits are always non-refundable, except if the restaurant must cancel or is unable to honor your reservation (such as due to a force majeure i.e. a hurricane or covid-19 business closure); or if at the sole discretion of restaurant management
- If you must cancel your reservation, if for whatever, please be advised that we will not be able to refund your deposit except under the following circumstances: if you must cancel your reservation and notify the restaurant with at least 24 hours notice prior to your reservation time, restaurant management will allow you to exchange your reservation deposit for a gift card. The gift card will be held for pickup at the restaurant for up to 30 days from the day that you notified us
- Reservations & waitlist time blocks are estimates and it is possible, although unlikely, that during times of high demand your group may have to wait up to an additional 15 minutes from the estimated reservation time until you can be seated
- Restaurant Management has published dining limit turn times to allow all our customers an opportunity to conveniently patronize our establishment. This turn times are used as guidelines by restaurant management and we ask for you to be mindful of this as you choose to dine with us
- Customers found to be lingering beyond reason during periods of high demand may be kindly asked to close out their bill so to allow other guest the opportunity to dine with us
- While we will always try our best to accommodate your reservation requests, please remember reservation requests are just requests and as such it may not be practical for restaurant management to accommodate every request all the time
- If you are not certain that you wish to either: 1) abide by our reservation & seating policy; or 2) commit to making a reservation with us at this time; please be advised: The Daily Catch will always be glad to accommodate your group as a walk-in

The Daily Catch restaurant management reserves the exclusive right to change our reservation & seating policy from time to time, and to deny service to any customer who is found to be in general disregard towards any restaurant policy. We humbly ask that you respect our establishment and its staff member, and those rules that are outlined above.

Otherwise: we are excited to accommodate you soon and please stay safe!

-The Daily Catch Restaurant Management
June 20, 2020

